

State of Minnesota
Department of Commerce
Division of Financial Institutions
85 7th Place East, Suite 500
St. Paul, Minnesota 55101-2198
(651) 296-2135

Complaint Information

Most complaints can be resolved if the consumer contacts the financial institution or company directly. If you have not already done so, please contact the institution or company and attempt to resolve the problem. If direct contact is not successful, please fill out this form and send it, along with copies of the institution's response and any other appropriate documentation, to the address above. A copy of the complaint will be forwarded to the financial institution or company. When filling out this form, please **PRINT** or **TYPE**.

Name of Financial Institution:	Your Name:
Address:	Address:
City State Zip	City State Zip
Telephone Number (include area code): ()	Phone Number (during day): ()
Name of Person(s) you dealt with:	Account Number (if applicable)

BRIEFLY EXPLAIN YOUR COMPLAINT - List the facts in the order that they occurred. Include names, dates, places, and times as this information is extremely important.

[illegible]

(Continue on next page if necessary.)

STATE WHAT ACTIONS YOU FEEL ARE NECESSARY TO RESOLVE YOUR COMPLAINT.

Today's Date _____ Your signature _____

**The Financial Institutions complaint process deals with violations of laws relating to banking and credit.
The division cannot act as your attorney or award you damages.**